



Investor & Treasury Services

At a Glance – Third Quarter 2022

RBC Investor & Treasury Services provides asset and payment services to corporate investors and financial institutions globally. Trusted with CAD 4.1 trillion in assets under administration,¹ clients are at the heart of our service offering. As a financially strong partner,² our focus is on safeguarding client assets as we leverage data and technology solutions to deliver meaningful insights, simplify our clients' operations and support their growth.

#1 Overall Custodian and Asset Servicer³

Best Treasury & Cash Management Provider in Canada⁴

Best Trade Finance Provider in Canada for the 10th consecutive year⁵

Transfer Agent of the Year³

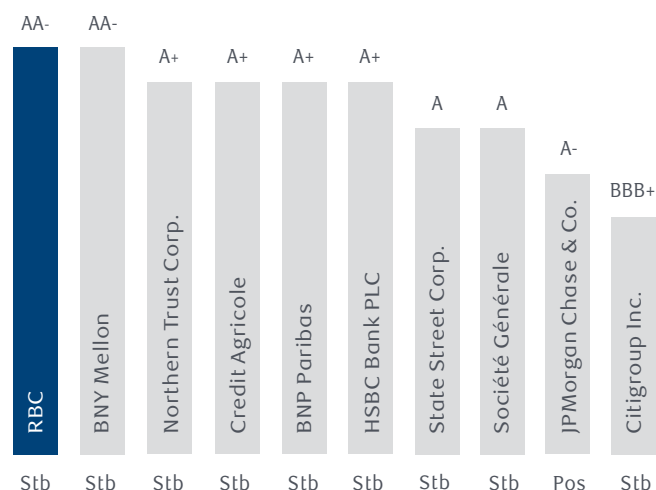
Offshore provider with centres of excellence in Luxembourg and Ireland

OVER **35** YEARS' UCITS experience

Zero losses for beneficial owners since inception of the **securities lending program** 35 years ago⁷

Foreign exchange expertise and **currency hedging solutions** designed to support clients in achieving best execution⁶

CREDIT RATINGS – ONE OF THE STRONGEST AMONG OUR ASSET SERVICING PEERS
Standard & Poor's⁸

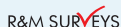


Awards and Accolades

CUSTODY



#1 Overall Custodian - Highest Global Total and Average (Unweighted)
Global Custody Survey
2021



#1 Asset Servicer - Overall Score
R&M Investor Services Survey
2022



Best in ETF Administration Reporting
ETF Administration Survey
2022

TRANSFER AGENCY



#1 Transfer Agent of the Year
Investment Excellence Awards
2019-2021

TRANSACTION BANKING



Best Trade Finance Provider in Canada
Trade Finance Awards
2013-2022



Best Treasury & Cash Management Provider in Canada
Treasury & Cash Management Awards
2022

SECURITIES LENDING



#1 in Income Generated
(Custodial lenders unweighted)
Beneficial Owners Survey
2021

NETWORK MANAGEMENT



Network Management of the Year
Industry Excellence Awards
2021

Key Figures

CUSTODY

- 102 markets in our global custody network

FUND ADMINISTRATION

- 2,900+ funds administered
- 2.4 million+ Net Asset Values calculated (annualized)

FOREIGN EXCHANGE

- 70+ currencies dealt
- 1 million+ FX transactions per annum
- CAD 1 trillion+ in FX volume per annum
- CAD 41 billion+ passive currency hedging assets

SECURITIES FINANCE

- 33 lending markets
- 5,000+ securities lending accounts
- 10,000+ securities available for lending

TRANSFER AGENCY

- 12 million+ active shareholder accounts

TRANSACTION BANKING

- 80% of top 20 banks use RBC for settlements in CAD⁹
- RBC recognized as “Best Trade Finance Provider in Canada” for 10 consecutive years by Global Finance magazine

Broad Geographical Coverage

Providing asset services to clients around the world from 13 countries:



North America

- Canada
- US

Europe

- Belgium
- France
- Guernsey
- Ireland
- Jersey
- Luxembourg
- Switzerland
- UK

Asia

- China
- Japan
- Malaysia

Global Asset Services Expertise

RBC Investor & Treasury Services’ comprehensive range of products and services includes:¹⁰



Securities Processing & Administration

- Middle Office
- Private Capital Services
- Global Custody
- Trustee & Depositary
- Canadian Sub-custody¹¹
- Fund Administration
- Shareholder Services
- Benefit Payments



Information Management

- Performance Measurement
- Compliance Monitoring & Reporting



Transaction Banking

- Canadian Clearing & Cash Management
- Trade Finance
- Insourced Solutions for Banks
- Services to Broker Dealers



Distribution

- Fund Order Settlement
- Fund Sales Intelligence



Optimization

- Cash/Liquidity Management
- Foreign Exchange Services
- Global Securities Lending
- Fund Finance



Global Operations

- Regulatory Solutions
- Operational Risk Management
- Product Development

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1) RBC quarterly results as at July 31, 2022. 2) Standard & Poor’s (AA-) and Moody’s (Aa1) legacy senior long-term debt ratings of Royal Bank of Canada as of August 23, 2022. 3) Global Investor ISF-Global Custody Survey, 2021; R&M Investor Services Survey, 2022; Global Investor ISF -Investment Excellence Awards, 2021. 4) Global Finance -Treasury & Cash Management Awards, 2022. 5) Global Finance -Trade Finance Awards, 2022. 6) For mandated FX and currency hedging, RBC I&TS has hit rate of 100% as it is an outsourced solution. 7) Based on internal records as at July 31, 2022. 8) As at August 23, 2022 applying to the Royal Bank of Canada. 9) Bloomberg as at July 31, 2022. 10) Products and services may not be available in all jurisdictions. 11) Canada only. © Copyright Royal Bank of Canada 2022. RBC Investor & Treasury Services™ is a global brand name and is part of Royal Bank of Canada. RBC Investor & Treasury Services operates primarily through the following companies: Royal Bank of Canada, RBC Investor Services Trust and RBC Investor Services Bank S.A., and their branches and affiliates. In Luxembourg, RBC Investor Services Bank S.A. is authorized, supervised and regulated by the Commission de Surveillance du Secteur Financier (CSSF), and jointly supervised by the European Central Bank (ECB). In the United Kingdom (UK), RBC Investor & Treasury Services operates through RBC Investor Services Trust, UK Branch and Royal Bank of Canada, London Branch, authorized and regulated by the Office of the Superintendent of Financial Institutions of Canada. Authorized by the Prudential Regulation Authority. Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority. Details about the extent of our regulation by the Prudential Regulation Authority are available on request. RBC Investor & Treasury Services UK also operates through RBC Europe Limited, authorized by the Prudential Regulation Authority, and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Additionally, RBC Investor & Treasury Services’ trustee and depositary services are provided through RBC Investor Services Bank S.A., London Branch, authorized by the CSSF and ECB, and subject to limited regulation by the Financial Conduct Authority and Prudential Regulation Authority. Details about the extent of our regulation by the Financial Conduct Authority and the Prudential Regulation Authority are available on request. RBC Investor Services Bank S.A. maintains a representative office supervised by the Federal Reserve Bank of New York. RBC Investor Services Trust Singapore Limited is licensed by the Monetary Authority of Singapore (MAS) as a Licensed Trust Company under the Trust Companies Act and approved by MAS to act as a trustee of collective investment schemes authorized under S286 of the Securities and Futures Act. RBC Investor Services Trust Singapore Limited is also a Capital Markets Services Licence Holder issued by MAS under the Securities and Futures Act in connection with its activities of acting as a custodian. RBC Offshore Fund Managers Limited is regulated by the Guernsey Financial Services Commission in the conduct of investment business. Registered company number 8494. RBC Fund Administration (CI) Limited is regulated by the Jersey Financial Services Commission in the conduct of fund services and trust company business in Jersey. Registered company number 52624. RBC Investor Services Trust Hong Kong Limited is regulated by the Mandatory Provident Fund Schemes Authority as an approved trustee. Royal Bank of Canada, Hong Kong Branch, is regulated by the Hong Kong Monetary Authority and the Securities and Futures Commission. This document is provided for general information only and does not constitute financial, tax, legal or accounting advice, and should not be relied upon in that regard. RBC Investor & Treasury Services makes no representation or warranty of any kind regarding the accuracy or completeness of any information contained or referred to in this document. To the full extent permitted by law, neither RBC Investor & Treasury Services nor any of its affiliates or any other person accepts any liability whatsoever for any direct, indirect or consequential loss or damage arising from any use of the information contained herein by the recipient or any third party. Links to external websites are for convenience only. RBC Investor & Treasury Services does not review, endorse, approve, control or accept any responsibility for the content of those sites. Linking to external websites is at your own risk. ® / ™ Trademarks of Royal Bank of Canada. Used under licence.